



# Product Guarantee

HYNE TIMBER - T3 GREEN PLUS  
INDOOR + OUTDOOR TIMBER FRAMING



Thank you for selecting Hyne Timber T3 Green Plus indoor + outdoor timber framing.

T3 Green Plus products are protected from fungal decay, termite attack and insect borers, and can be expected to have a long life when used and maintained appropriately.

### Hyne Timber T3 Green Plus

Hyne Timber guarantees any Hyne Timber T3 Green Plus product used in Australia to be resistant against termite attack and fungal decay (wood rot) for the product guarantee period(s) as per the table in this document.

Any correctly treated and installed T3 Green Plus product which is eligible for this guarantee that has become structurally or functionally unserviceable due to termite attack, insect borers or fungal decay within the specified guarantee period(s) will be repaired or replaced subject to the terms detailed herein.

This guarantee is provided free of charge to purchasers or owners of T3 Green Plus products that have been manufactured by Hyne Timber. This guarantee applies only to the products detailed by the owner / purchaser on the attached registration form. The terms of this guarantee will be adhered to by Hyne Timber provided that the products are eligible and are not used in a manner or for a purpose excluded by this guarantee (see eligibility criteria, correct use guidelines, terms and exclusions overleaf).

The benefits under this guarantee are in addition to any other rights or remedies you may have under any other law. This guarantee does not limit or modify any other rights that you have under law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you have any further questions about this guarantee or T3 Green Plus products, do not hesitate to contact us via the details shown.

T3 GREEN PLUS PROPERTIES



TERMITE RESISTANT PRODUCT



FUNGUS RESISTANT PRODUCT



FOR OUTDOOR, ABOVE GROUND USE



SAFE TO HANDLE AND WORK WITH



**Guaranteed for up to 25 Years.**

Work with the trusted brand in treated timber framing.

## T3 Green Plus Guarantee Schedule

The following table identifies the specific guarantee periods by application types and that are warranted under this program. Hyne Timber's maximum liability under this guarantee program (for product replacement including labour or for product replacement only), is strictly limited as per the following table.

TREATMENT LEVEL <sup>1</sup>	SPECIFIC APPLICATION EXAMPLES <sup>2</sup>	GUARANTEE PERIOD <sup>3</sup>	
		PRODUCT REPLACEMENT AND LABOUR COSTS	PRODUCT REPLACEMENT ONLY
<b>H3 DECKING</b> INDOORS AND OUTDOORS, ABOVE GROUND, DIRECT HORIZONTAL EXPOSURE	DECKS, BOARDWALKS, PLATFORMS, STAIR TREADS, SEATS, BENCHES	7 YEARS	15 YEARS
<b>H3 GENERAL</b> INDOORS AND OUTDOORS, ABOVE GROUND	BEARERS, JOISTS, FASCIA, PERGOLAS, CLADDING, HAND RAILS, VERANDAH POSTS, WALL FRAMING, ROOF TRUSSES	10 YEARS	25 YEARS

### Notes:

- Treatment levels are defined in Australian Standard 1604.1 and are a guide to the general severity of biological hazards (termites and decay fungi) that are expected in a range of timber application situations. See AS1604.1 Section 1 for further details.
- The examples provided here are not exhaustive. Consult AS1604.1 Appendix D or your supplier if you are unsure of the correct treatment level or specification for a particular application.
- There are a range of approved preservatives under Australian Standards that may be available in the market depending on the supplier and the type of timber product. Refer to the following page and consult AS1604.1 Appendix C, your supplier or Hyne Timber for further information. Also note that copper chromium arsenate (CCA preservative – No. 01 & 02) is restricted from use in certain specific situations such as residential decking, playground equipment, handrails and park furniture.
- The T3 Green Plus guarantee covers both product replacement and installation labour up to the periods specified in column 3. After that period has elapsed, the guarantee covers product replacement only up to the periods specified in column 4. Subsequent owners are also covered by this guarantee from the original purchase date. See exclusions overleaf.

### Eligible T3 Green Plus Products

To be eligible for this guarantee program, T3 Green Plus products must be;

- Treated with a conforming T3 Green Plus preservative from Hyne Timber in accordance with Australian Standard 1604 in an approved industrial timber treatment facility that has a registered plant number (see below).
- Bear a treatment brand conforming to AS1604 at the time of supply from the timber product producer or treatment service provider.

The terms and conditions of future versions of this guarantee may be varied without notice.

It is important that you the owner and your builder or tradesman understand the following issues for the correct selection and use of T3 Green Plus products. This guarantee covers the use of T3 Green Plus products against fungal decay, termite attack and insect borers when used for outdoor construction and internal or external, above ground building applications only.

### Exclusions and Limitations

This guarantee specifically limits and/or excludes claims, costs or damages against Hyne Timber as follows:

- All timber products treated with preservatives other than those from Hyne Timber.
- Deterioration of or damage to eligible treated timber products due or any other cause apart from fungal decay, termites or insect borers (such as but not limited to weathering, corrosion, bleaching, mould & surface stains, checking, mechanical wear and tear, physical breakage due to overload and fire).
- Any inherent physical properties or qualities of timber itself such as strength, general appearance, knots and other imperfections, wane, shrinkage, swelling, splits, warping and twisting.
- Any minor or aesthetic damage that does not significantly affect the structural or functional capacity of the timber products.
- Any timber products not treated in accordance with AS1604 series or which do not bear conforming Australian Standard treatment brand markings at the time of supply by the producer.
- Any timber products used in an application not suitable for its Hazard (H) level rating.
- Any treated timber products of nominal thickness 16mm or less, such as fence palings and lattice lathe.
- Any treated timber products that are rip sawn, re-dressed, or have the original dimensions significantly altered in any way (except for cutting to length and notching as required for fitting). Note: All end cuts, notches, rebates and drill holes must be resealed with a suitable end-sealing product such as Tanalised® Enseal Clear, Tanalised® Ecoseal, Protim® Solignum® XJ Clear or an equivalent. Failure to do so may void this guarantee.
- Any timber products used in any structural application in a manner not consistent with the National Construction Code (NCC) Building Code of Australia or in contravention of local building approvals or appropriate building standards.
- Any other costs, damages, injury compensation or consequential losses to other property, the purchaser or any other party howsoever caused as a result of using the products (except where such liabilities by law can not be excluded or limited).
- Disposal of any redundant timber products replaced under this guarantee.
- Any timber products used outside of Australia.

## Essential Site and Construction Procedures

To ensure the best result with T3 Green Plus products, the following procedures are to be followed.

However, Hyne Timber can not anticipate all situations or contingencies.

For further information consult your timber and building materials supplier, tradesman or builder, building advisory service or other independent sources of expert advice.



**Guaranteed for  
up to 25 Years.**

Work with the trusted brand in treated timber framing.

- Check all timber products supplied for correct sizes, grading, treatment levels and quantities. Note the brand markings on all treated timber products supplied. Only Hyne Timber T3 Green Plus products are covered under this guarantee. Ask your supplier to confirm that the supplied materials are T3 Green Plus products.
- Treated timber products must not be re-sawn, or re-sized after treatment (except for cutting to length or notching as required for fitting and joining). These processes may reduce the protection afforded by the treatment and may void the guarantee.
- Where treated timber products are cut, notched, drilled or rebated the exposed areas must be resealed with a suitable resealing product such as Tanalised® Enseal Clear, Tanalised® Ecoseal, Protim® Solignum® XJ Clear or an equivalent to ensure that an integral treatment envelope is maintained.
- It is strongly recommended that all treated timber products installed in weather exposed situations are sealed with a suitable paint or stain coating to maintain optimum serviceability, appearance and dimensional stability. Some treated timber products may specify a holding or conditioning period or other special instructions before painting. Ensure that the timber is clean and dry before painting.
- Corrosion resistant fasteners, fixings and connectors such as hot dip galvanized or stainless steel must be used in all applications. Corrosion or failure of fasteners is not covered under this guarantee.
- The construction of some structures may require a development application and approval from your local council. If in doubt check with your council for requirements. This guarantee may be void in whole or part for timber products used in any structure built without or in contravention of appropriate planning approvals.
- Use treated timber products appropriately with respect to the treatment level, structural grade and physical quality in accordance with good building practice as per the NCC Building Code of Australia and relevant standards and codes. This guarantee may be void in whole or part for timber products used in any structure built in contravention of appropriate building standards.

## Working Safely with Preservative Treated Timber Products

T3 Green Plus products are safe to use. However handling timber and wood products including preservative treated products may present certain hazards. Therefore the following precautions are recommended to be taken when handling or disposing of the material.

- Only use treated timber products that are visibly clean, dry and free of surface residues.
- Avoid inhalation of sawdust. Use a dust mask or air extraction if airborne dust is being generated such as when sanding or using high speed machine tools.
- Wear gloves when handling the timber. Brush sawdust off skin and clothes.
- When using power saws or machining, wear goggles to protect your eyes from flying particles.
- Wash hands after work and before eating, drinking or smoking.
- Waste classifications and regulations vary in different jurisdictions. Treated timber off-cuts, waste pieces and shavings must be disposed of to an approved landfill or waste processing site.
- Do not burn treated timber or wastes. Burning may produce toxic fumes and residues.

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For further information about safety and handling with T3 Green Plus products, contact Hyne Timber or visit [hyne.com.au](http://hyne.com.au).

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For further warranty information contact Hyne Timber:

Hyne Timber  
ABN 67 009 660 995

160 Kent Street  
Maryborough QLD 4650  
Australia

(07) 4121 1211  
[info@hyne.com.au](mailto:info@hyne.com.au)

T3 Green Plus® is a registered trademark of Hyne Timber.

If you wish to make a claim under this guarantee, please send us details of your claim by email or in writing. Our contact details can be found below.

We reserve the right to inspect the product on site and to verify any claims made under this guarantee. Hyne Timber shall be entitled to reject any claim in whole or in part if any of the terms and conditions in this guarantee is not met in whole or in part. Exclusions and variations of future versions of this guarantee may be varied without notice. We will bear the costs of any expense incurred in verifying your claim.

### Timber Treatment Branding

All treated timber and wood products supplied in conformance with Australian Standard 1604 must bear an approved treatment brand on every piece at the time of supply from the producer or treatment provider (See AS1604.1 Section 8).

It is vital for this guarantee that you obtain the brand details of all Hyne Timber products supplied to you. Your project or building lot may contain treated timber products from a number of producers. If the treated timber products do not bear brand markings (for example if they have been pre-cut and assembled into truss units prior to delivery) then you must get your builder or supplier to obtain the brand details for the products supplied. This guarantee is not valid unless legitimate brand details are provided. Any treated timber products that are not branded by the producer or processor are excluded from this guarantee. The treatment brand may be present as a printed label, a burned-on or ink stamp mark and should have the following form:

XXX – 64 – H3

Where XXX represents the treatment plant number and maybe 049, 024 or 64 represents a 2 digit number that identifies the particular preservative (a list of preservative numbers can be found in Appendix C of AS1604.1). The H3 indicates the timber is treated to H3 Hazard level.

For more information call the Hyne Timber Product Information Service on 1300 304 963.

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THIS DOCUMENT SUPERSEDES ALL PREVIOUS VERSIONS



### CONTACT DETAILS

**Product Information Service**  
**Phone:** 1300 304 963  
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**Hours:** 7.30am – 4.00pm AEST | Monday to Friday

[hyne.com.au](http://hyne.com.au)